



LEEDS

PRIVATE HOSPITAL

AT RED HALL

TERMS AND CONDITIONS FOR LEEDS PRIVATE HOSPITAL

# Terms & Conditions

Please kindly ensure that you have read and understood the terms and conditions of "Leeds Private Hospital" before making a decision about proceeding with a treatment at our hospital. At the end of this form, we request you sign and date a declaration stating you have read, understood and agree to these terms and conditions. Of course, if you have questions about the contents of this document please feel free to ask the practice manager or surgeon.

## ARTICLE 1.0 UNDERSTANDING AND ACKNOWLEDGEMENT OF THE TREATMENT

1.1 The nature of the procedure will be explained to the patient as well as its risks and permanent nature.

1.2 The patient will receive written pre-operative instructions and will read and confirm that they are fully understood, these need to be returned no later than 14 days preoperatively.

1.3 The patient will receive a written medical history form to complete at the time of reservation. The patient must inform the hospital in advance of their procedure of all medical conditions he/she is aware of including, but not exclusively:

- Allergy/Hay fever
- Keloid scarring or difficulty healing
- Anaemia
- Kidney disease
- Asthma or wheezing
- Kidney stone or blood in urine
- HIV/AIDS or ARC
- Liver disease or jaundice
- Back problems/pain
- Loss of appetite/nausea/vomiting
- Bladder infection
- Lung trouble/disease
- Bleeding tendency/clotting problems
- Neuritis (inflammation of nerve)
- Bone or Joint deformity
- Nervousness
- Breathing difficulty
- Pain in shoulder, arms or hands
- Broken bones/bone disease
- Palpitation or pounding heart
- Burning or frequent urination
- Peptic ulcer/stomach ulcer
- Cancer, cyst, growth or tumour
- Phlebitis of vein
- Cataract/Glaucoma
- Pneumonia
- Change in bowel habits/bleeding

DATE

PATIENT NAME

SIGNATURE

- Problems during surgical procedure
- Chest pain or pressure
- Prolonged hoarseness
- Chills, fever or night sweats
- Psychiatric/emotional problems
- Chronic cough
- Recent gain or loss of weight
- Constipation
- Repeated diarrhoea
- Coughing or vomiting blood
- Rheumatic Fever
- Diabetes
- Rheumatism/Arthritis
- Difficulty in sleeping
- Ringing in the ears
- Dizziness/fainting/passing out spells
- Scarlet Fever
- Double vision or blindness
- Severe ear, nose, throat trouble
- Epilepsy/convulsions/seizures
- Sexually transmitted disease
- Excessive tiredness or fatigue
- Sinus trouble
- Eye injury or disease
- Skin rash/disease
- Family history of cancer
- Shortness of breath
- Family history of high blood pressure
- Sugar or Albumen in urine
- Frequent colds
- Swelling of ankles or feet
- Frequent or severe headaches
- Swollen or painful joints
- Frequent or severe indigestion
- Tendonitis/weak wrists
- Gout
- Thyroid trouble
- Head injury
- Tightness in chest
- Heart murmur/mitral valve prolapse
- Trouble concentrating
- Heart trouble/disease
- Tuberculosis
- Hepatitis
- High blood pressure
- Hormonal problems

- 1.4** Leeds Private Hospital shall not be held liable for any damage occurring as a result of the patient's failure to disclose medical information or other such details.
- 1.5** The patient will inform the hospital of all medications taken in the last 30 days.
- 1.6** The patient should avoid taking Aspirin or Ibuprofen from seven days prior to their procedure and must inform the hospital if they have done so.
- 1.7** The patient should avoid smoking and alcohol from seven days prior to their treatment and must inform the hospital if they have done so.

DATE

PATIENT NAME

SIGNATURE

- 1.8** Pre and post-operative patient photos will be taken and are to be used at the hospital's discretion and in accordance with its legal requirements for documentation purposes. The patient can request for his or her identity to be kept private.
- 1.9** All photos taken at the hospital are kept within medical records for 5 years. After this, Both online and hard copies are deleted as per our GDPR policy. Please see our website for further details.
- 1.10** Leeds Private Hospital reserves the right to amend the terms and conditions at any time and without any prior notice.
- 1.11** Leeds Private Hospital reserves the right to amend our pricing structure at any time and without any prior notice.

**ARTICLE 2.0 TREATMENT**

- 2.1** Treatments are the choice of the patient alone and the patient agrees to any actions or conducts reasonably necessary to perform it.
- 2.2** The patient understands the limitations of the chosen treatment and the expected outcome of treatment prior to commencement.
- 2.3** A particular outcome cannot be guaranteed as results may vary between individuals.
- 2.4** Contact with the hospital is on weekdays only between 9am-5pm unless there is a medical emergency during out of hours.
- 2.5** When undertaking a treatment at Leeds Private Hospital, you are paying for our expertise and experience, not for a specific result. All photographic examples shown in the consultation and/or marketing material are for illustration purposes only and the patient fully understands that no guarantee can be given as to the exact outcome of this or any other medical procedure. We do not guarantee a result as there are many biological and physiological factors during the process that cannot be controlled.
- 2.6** The patient understands that there may be discomfort and other side effects associated with the treatment.
- 2.7** For best results, the patient must comply with our written and verbally given bespoke aftercare instructions, which may include medical treatments, and attending post-operative appointments.
- 2.8** Leeds Private Hospital will not be held liable for any associated costs connected with having aftercare or follow up treatment to deal with any possible complications, this includes travel, accommodation or economic costs to the patient relating to time taken off work or loss of potential earnings.

DATE

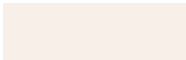
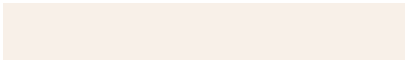
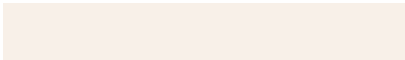
PATIENT NAME

SIGNATURE

- 2.9** Leeds Private Hospital can provide a guideline as to how long any given procedure will take to complete. Due to numerous variables, the procedure may be shorter or longer than estimated.
- 2.10** Leeds Private Hospital reserves the right to cancel the procedure in the interest of patient safety in such cases where the patient is deemed to be under the influence of recreational drugs or alcohol. In such an event, the fees paid to the hospital will be non-refundable.
- 2.11** The fee of the procedure will be retained by the hospital in full if it is deemed that the patient has failed to disclose known medical conditions or other possible contra-indications to treatment to Leeds Private Hospital in advance of their procedure that subsequently results in the cancellation of their treatment in the interest of patient safety.
- 2.12** All general advice will be tailored to suit individual needs.

**ARTICLE 3.0 PAYMENTS**

- 3.1** The patient will be quoted a fee during a personal consultation or by photo analysis. Leeds Private Hospital will complete the work for that fee.
- 3.2** A non-refundable minimum deposit of £500 must be paid in advance to secure the patient’s chosen procedure date. The deposit sum can be paid by card over the telephone, by cash in person or by bank transfer. Until a deposit is placed, the patient’s desired booking date will remain available for other patients to reserve.
- 3.3** The balance must be cleared 14 days prior to the procedure. If your procedure is booked within this timescale, you must contact the hospital to confirm the date to pay the balance and method of payment. Bank transfers must be initiated in advance to ensure all funds have cleared by the chosen procedure date.
- 3.4** We accept: Visa and MasterCard, cash and bank transfers, please note we do not accept checks, American Express or Laser cards. Card payments must be accompanied by photographic ID.
- 3.5** If paying by card on your procedure day, please advise your bank of the payment in advance so that they are aware it is a genuine transaction. Payment must clear prior to the procedure commencing, so any issues with blocked transactions may result in the cancellation of your surgery and the retention of your non-refundable deposit.
- 3.6** If you cancel your procedure on the day, a 50% penalty will be charged.
- 3.7** If all your forms are not completed and payment has not been sent and received by the hospital, we have a right to cancel your procedure.
- 3.8** If you wish to use the finance option this must be completed at least 14 days prior to your procedure.

<b>DATE</b>	<b>PATIENT NAME</b>	<b>SIGNATURE</b>
		

**3.9** Cancelling your direct debit post-surgery is a 3rd party matter which has no affiliation with the hospital but solely with Chrysalis Finance. We are not involved in any missed payments or payment related problems.

**3.10** If you request any further information relating to your treatment, this request will need to be sent via email to [info@leedsprivatehospital.co.uk](mailto:info@leedsprivatehospital.co.uk) and we will respond within 90 days of receipt.

**ARTICLE 4.0 APPOINTMENTS AND CANCELLATIONS**

**4.1** A non-refundable minimum deposit of £500 will be charged to secure your booking. Should you cancel once the non-refundable deposit has been placed or fail to arrive for your procedure, the non-refundable deposit will be retained as a cancellation charge.

**4.2** The deposit is non-refundable. Cancellations due to emergency or illness will be assessed on an individual basis and in such instances, we will always endeavour to be as flexible as possible in terms of rescheduling an alternative surgery date. Postponements caused by unforeseen events will be assessed on a case-by-case basis. In all other instances, if you request cancellation of your reservation, the deposit sum will be retained by the hospital.

**4.3** Leeds Private Hospital will endeavour to ensure that your procedure runs to schedule, however, for reasons beyond our control, we may need to cancel or postpone your procedure at short notice. In this unlikely event, every effort will be made to contact you in advance. We do not offer you any form of compensation if we cancel your procedure.

**4.4** Leeds Private Hospital reserves the right to amend booked surgery dates. Such changes are rare and are undertaken in the patient’s best interest and safety. In the unlikely event of a surgery date amendment, the deposit sum and other payments will be transferred to the next available date but not refunded to the patient.

**4.5** Leeds Private Hospital will not be liable for costs arising from scheduling changes in the provision of our hair transplant services, including (but not exclusive to) travel costs, accommodation costs, any economic cost to the patient relating to time taken off work or loss of potential earnings.

DATE  


PATIENT NAME  


SIGNATURE  
